For best viewing of future emails, please add us to your Safe Senders List or Address Book.



October 25, 2018

## Brookdale Hospital Medical Center No Longer Participates in the **UnitedHealthcare and Oxford Networks**

In September, we sent you a notice about a potential contract termination with Brookdale Hospital Medical Center, in Brooklyn, New York, along with sample letters we were mailing at that time to self-funded plan participants.

We are now writing to let you know that our agreement with Brookdale Hospital Medical Center, which affects both UnitedHealthcare and Oxford commercial products, terminated on Oct. 13, 2018.

## What this means for your clients.

Brookdale Hospital Medical Center is now an out-of-network provider for members of self-funded groups.

In accordance with the two-month cooling-off period mandated by the State of New York, covered services received at Brookdale Hospital Medical Center will continue to be covered at network benefit levels for fully insured commercial members through Dec. 12, 2018.

We have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so members who have scheduled or ongoing medical treatments at Brookdale Hospital Medical Center may continue to get care as appropriate.

The table below is a list of network hospitals near Brookdale Hospital Medical Center. 1

Neighboring Hospitals	
Hospital	Location
The Brooklyn Hospital Center	Brooklyn, New York
Kingsbrook Jewish Medical Center	Brooklyn, New York
Maimonides Medical Center <sup>2</sup>	Brooklyn, New York
New York Community Hospital of Brooklyn	Brooklyn, New York
New York-Presbyterian Brooklyn Methodist Hospital	Brooklyn, New York
NYC Health + Hospitals - Kings County	Brooklyn, New York
NYU Langone Brooklyn <sup>3</sup>	Brooklyn, New York
SUNY University Hospital of Brooklyn	Brooklyn, New York
Wyckoff Heights Medical Center	Brooklyn, New York

## How we're communicating to members.

We're now sending letters to fully insured members who may be affected by the Brookdale Hospital Medical Center termination from our networks. Samples are attached below for your reference.

- Sample UnitedHealthcare Fully Insured Member Letter
- Sample Oxford Fully Insured Member Letter

## Where you can get more information.

If you would like more information or have any questions, please contact your sales representative.

- 1 Participation status can change. Please call to verify participation status before receiving services. 2 Does not currently participate in the Oxford Metro network.
- 3 Does not currently participate in the Oxford Metro network or the UnitedHealthcare Charter, Compass, and Core networks.

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